

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 03<sup>rd</sup> day of October' 2024**

**C.G.No.139/2024-25/Nellore Circle**

**CHAIRPERSON** Sri. V. Srinivasa Anjaneya Murthy  
Former Principal District Judge

**Members Present**

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

***Between***

Sri. G.J.Mudo Anki Reddy,  
Jiravaripalem (V), Kaligiri (M), Nellore District. Complainant

***AND***

1. Dy. Executive Engineer/O/Kaligiri  
2. Executive Engineer/O/Kavali Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following


**ORDER**

**01.** The complainant filed the complaint during Vidyut Adalat conducted at Kaligiri on 05.09.2024 stating that there is one 16 KVA Distribution Transformer in their village for supply of power to their



agricultural service connections, but recently it was damaged and failed and it is to be replaced.

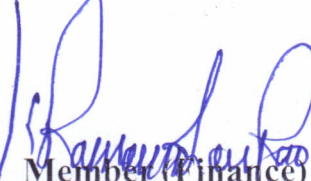
02. The said complaint was registered as C.G.No.139/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have replaced the failed DTR with healthy DTR and redressed the grievance of the complainant.
03. Heard respondents through video conferencing. The complainant remained absent. The respondents submit that they replaced the failed DTR with healthy DTR. When we contacted the complainant through phone, he reported that the failed DTR was replaced with healthy DTR and he also admitted that copy of the satisfaction letter produced by the respondents was issued by him and requested to close the complaint as the purpose is served. Since the purpose of the complainant is served, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of




Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03<sup>rd</sup> day of October'2024.

  
CHAIRPERSON

  
Member (Finance)  
03/10/2024

  
Member (Technical)

  
Member (Independent)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

